

**STATUS OF CONSUMER GRIEVANCE REDRESSAL FORUMS (CGRFs) AT A GLANCE
(DAKSHINANCHAL VIDYUT VITRAN NIGAM LTD.)**

STATUS AS ON JULY-2024

SR. NO.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	NAME OF CGRF MEMBER	POSITION/ CATEGORY OF MEMBER	MOBILE NO.	CGRF OFFICE ADDRESS MOBILE NO. & EMAIL	NAME OF ZONES/CIRCLES/DIVISIONS UNDER JURISDICTION	REMARK
1	COMPANY LEVEL	DISCOM DVVNL	Shri Ajay Agarwal	1- CHAIRMAN (DIRECTOR)	0562-2600718/2600017	Managing Director Office, DvvnL, Sikandra Bye Pass Road, Agra. dvvnlcgrf@gmail.com 0562-2600718/2600017	DISCOM LEVEL	-
2			Shri Anil Agarwal	2- One Nominated Member (Consumer -	9319108920			-
3			Shri Rajesh Magan	3- One Nominated Member (Consumer – HV1/HV2)	9837025021			-
4			Shri Anshul Agarwal	4-One Nominated Member	9897947777			-
5			Shri Udayee Ram	5- One Independent Member (Nominated)	9012013333			-
ZONE LEVEL								
1	ZONE LEVEL	AGRA-ZONE	Shri Rakesh kumar Gupta	1- CHAIRMAN (CHIEF ENGINEER)	9400678853	Zonal CGRF, Chief Engineer (Distribution), DvvnL, Gailana Road, Agra-282007 gmagradvvnL@gmail.com 9400678853	AGRA- ZONE	-
2			Shri Mukesh Kumar Gupta S/o Shri Om Prakash Gupta	2- One Nominated Member (Consumer - Domestic)	8218663517			-
3			Shri Vikas Bansal S/o Late Shri Ashok Kumar	3- One Nominated Member (Consumer – HV1/HV2)	9837027055			-
4			Shri Abhishek Jain S/o Shri Rajeev Kumar Agarwal	4-One Nominated Member (Prosumer)	9927140000			-
5			Dr. Harish Kumar S/o Late Shri Chakkan Lal	5- One Independent Member (Nominated by UPERC)	9758412512			-
1	ZONE LEVEL	MATHURA-ZONE	Er. S.K. Jain	1- CHAIRMAN (CHIEF ENGINEER)	9193303011	Zonal CGRF Chief Engineer (Distribution) Office, Near Kali Mata Mandir, Cantt Mathura-281001 Email id- czemathura@gmail.com 9193303011	MATHURA- ZONE	-
2			Shri. Shyam Sunder Agarwal S/o Shri Kailash Chandra	2- One Nominated Member (Consumer - Domestic)	9358078881			-
3			Shri Adesh Kumar Gupta S/o Late Amod Kumar Gupta	3- One Nominated Member (Consumer – HV1/HV2)	8126525290			-
4			Shri Anshul Agarwal S/o Shri Ramesh	4-One Nominated Member	9837044422			-

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5			Shri Umesh Kumar Mangla S/o Late Shri B.C. Mangla	5- On Independent Member (Nominated by UPERC)	7500835382			-
1	ZONE LEVEL	ALIGARH-ZONE	Er. Subodh Kumar Sharma	1- CHAIRMAN (CHIEF ENGINEER)	9412798470	Office Chief Engineer (Distribution) Aligarh, 33/11 K.V. , Electricity Sub-Division, Quarsi, Ramghat road, Aligarh. ecgrfaligarh@gmail.com 9412798470	ALIGARH-ZONE	-
2			Shri. Arvind Varshney S/o Shri Shiv Shanker	2- One Nominated Member (Consumer - Domestic)	9837022422			-
3			Shri. Manmeet Singh S/o Shri Makhkhan Singh Arora.	3- One Nominated Member (Consumer – HV1/HV2)	9756207352			-
4			Shri. R.K. Agarwal S/o Shri V.K. Agarwal	4-One Nominated Member (Prosumer)	9837044531			-
5			Shri Kazim Ali S/o Shri Late Wazeer Ali	5- One Independent Member (Nominated by UPERC)	8423025229			-
1	ZONE LEVEL	JHANSI-ZONE	Er. Rajeev Maheshwari	1- CHAIRMAN (CHIEF ENGINEER)	0510-2330553, 0510-2332310	Zonal CGRF Chief Engineer (Distribution) Office Matatila Hydel Colony, Civil Line, Elight Sipri Marg, Jhansi-284001 cgrfdvnljhansi@gmail.com 0510-2330553, 0510-2332310	JHANSI-ZONE	-
2			Shri. Dheeraj Khullar	2- One Nominated Member (Consumer - Domestic)	9935590112			-
3			Shri. Amit Singh	3- One Nominated Member (Consumer – HV1/HV2)	9415031551			-
4			Shri. Alankrat Chaudhary	4-One Nominated Member (Prosumer)	7905797067			-
5			Shri. Bipin Pachauria S/o Shri Brij Lal	5- One Independent Member (Nominated by UPERC)	9415144603			-
1			Shri. Anil Kumar Singh	1- CHAIRMAN (CHIEF ENGINEER)	8005489130 9415909001			-

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2	ZONE LEVEL	KANPUR-1 ZONE	Shri Ashish Kapoor S/o Shri K.N. Kapoor	2- One Nominated Member Member (Consumer - Domestic)	9415146894	Consumer Grievance Redressal Forum, Kanpur Zone-1, New Campus, Vidyut Colony, Kanpur Nagar-208006 ce.kanpur1@dvnvl.org 8005489130 9415909001		-
3			Shri. Anurag Malviya S/o Shri Krishna	3- One Nominated Member (Consumer – HV1/HV2)	9839029329			-
4			Shri. Ram Ji Gupta S/o Shri Govind Prasad	4-One Nominated Member (Prosumer)	9415159091			-
5			Shri. Devi Dayal Verma S/o Shri Ram Ratan Verma	5- One Independent Member (Nominated by UPERC)	9838570333			-
SR. NO.	LEVEL OF FOURUM	NAME OF FORUM WITH CODE	NAME OF CGRF MEMBER	POSITION/ CATEGORY OF MEMBER	MOBILE NO.	CGRF OFFICE ADDRESS MOBILE NO. & EMAIL	NAME OF ZONES/CIRCLES/DIVISI ONS UNDER JURISDICTION	REMARK
1	ZONE LEVEL	KANPUR-2 ZONE		1- CHAIRMAN (CHIEF ENGINEER)			KANPUR-2 ZONE	-
2				2- One Nominated Member Member (Consumer - Domestic)				-
3				3- One Nominated Member (Consumer – HV1/HV2)				-
4				4-One Nominated Member (Prosumer)				-
5				5- On Independent Member (Nominated by UPERC)				-
1	ZONE LEVEL	ETAH-ZONE		1- CHAIRMAN (CHIEF ENGINEER)			ETAH -ZONE	FORMATI ON UNDER PROCESS
2				2- One Nominated Member Member (Consumer - Domestic)				
3				3- One Nominated Member (Consumer – HV1/HV2)				
4				4-One Nominated Member (Prosumer)				
5				5- One Independent Member (Nominated by				
1	ZONE	FIROZABAD-		1- CHAIRMAN (CHIEF ENGINEER)			FIROZABA D-ZONE	FORMATI ON UNDER
2				2- One Nominated Member Member (Consumer - Domestic)				
3				3- One Nominated Member (Consumer – HV1/HV2)				

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4	LEVEL	ZONE		4-One Nominated Member (Prosumer)				PROCESS
5				5- On Independent Member (Nominated by UPERC)				
1	ZONE LEVEL	BANDA- ZONE		1- CHAIRMAN (CHIEF ENGINEER)			BANDA- ZONE	FORMATI ON UNDER PROCESS
2				2- One Nominated Member (Consumer - Domestic)				
3				3- One Nominated Member (Consumer – HV1/HV2)				
4				4-One Nominated Member (Prosumer)				
5				5- One Independent Member (Nominated by				
SR. NO.	LEVEL OF FOURUM	NAME OF FORUM WITH CODE	NAME OF CGRF MEMBER	POSITION/ CATEGORY OF MEMBER	MOBILE NO.	CGRF OFFICE ADDRESS MOBILE NO. & EMAIL	NAME OF ZONES/CIRCLES/DIVISIONS UNDER JURISDICTION	REMARK
CIRCLE LEVEL								
1	CIRCLE LEVEL	EUDC - Aligarh	Er. P.A. Monga	1- CHAIRMAN (SUPERINTENDING ENGINEER)	9193304555	CGRF, EUDC, Aligarh Near office of the Chief Engineer 33/11 K.V.S/S Ramghat Road Aligarh . cgrfeudcalg@gmail.com 9412756543	EUDC-ALIGARH	-
2			Shri. Mohd. Akram	2- One Nominated Member (Consumer - Domestic)	9765202457			-
3			Shri. Pramod kumar Sharma	3- One Nominated Member (Consumer – HV1/HV2)	9897355638			-
4			Shri. Sanjay Malhotra	4-One Nominated Member (Prosumer)	9837040672			-
5			Shri. Naresh Chandra Updhayay	5- One Independent Member (Nominated by UPERC)	7906413741			-
1	CIRCLE LEVEL	EUDC-Mathura	Er. Suresh Chandra Rawat	1- CHAIRMAN (SUPERINTENDING ENGINEER)	0565-2400070	Office of supertending engineer, EUDC, Mathura cgrfeudcmathura@gmail.com 0565-2400070	EUDC-Mathura	-
2			Smt. Rajendra Kumar Agarwal	2- One Nominated Member (Consumer - Domestic)	9897006704			-
3			Shri. Manish Mishra	3- One Nominated Member (Consumer – HV1/HV2)	9837008183			-
4			Dr. Joy Goyal	4-One Nominated Member (Prosumer)	9897066431			-
5			Shri. Sanjeev Kumar	5- One Independent Member (Nominated by	8393990735			-

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1	CIRCLE LEVEL	EDC-2 Mathura	Shri Vijay Mohan Khera	1-CHAIRMAN (SUPERINTENDING ENGINEER)	91933066355	CGRF EDC-II, Mathura, near kali Mata Mandir, Cantt, Mathura-281001 cgrfedc2mathura@gmail.com Contact No. 8918179825	EDC-2 Mathura	-
2			Shri. Dr. Shivdutt Sharma S/o Shri Shaktipal Sharma	2- One Nominated Member Member (Consumer - Domestic)	9897423322			-
3			Shri. Manish Jindal S/o Shri Kailash Chandra Agarwal	3- One Nominated Member (Consumer – HV1/HV2)	9536858100			-
4			Shri. Lalit Kishore Agarwal S/o Late Shri Ram Kishan	4-One Nominated Member (Prosumer)	9557585724			-
5			Shri. Sanjeev Kumar Jain	5- One Independent Member (Nominated by UPERC)	9412201462			-
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1	CIRCLE LEVEL	EDC-Lalitpur	Er. Sanjay Singh	1-CHAIRMAN (SUPERINTENDING ENGINEER)	9532589691	Superintending Engineer, Electricity Distribution Circle, Opposite L.I.C. Office, Elight Crossing, Lalitpur se.lalitpur@dvvnI.org 9532589691	EDC-Lalitpur	-
2			Shri Santosh Kumar Sahu	2- One Nominated Member Member (Consumer - Domestic)	98165440518			-
3			Shri Om Prakash Sahu	3- One Nominated Member (Consumer – HV1/HV2)	9453031481			-
4			Shri Sanjeev Kumar Jain	4-One Nominated Member (Prosumer)	9415113826			-
5			Shri Mahesh Chandra Gupta	5- One Independent Member (Nominated by UPERC)	9415030846			-