

**STATUS OF DISPOSAL OF GRIEVANCES BY THE CGRFs DURING THE QUARTER
(DAKSHINANCHAL VIDYUT VITRAN NIGAM LTD.)**

Month From: 01-04-2024

Month To: 30-06-2024

Sr.No.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)+(F)	No. of Grievances pending which are older than two months	No. of sittings of CGRFs in the quarter	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	
1	COMPANY	DVVNL DISCOM	0	1	0	1	1	5	
TOTAL FOR COMPANY LEVEL			0	1	0	1	1	5	
1	ZONE	AGRA	0	0	0	0	0	0	
2	ZONE	MATHURA	0	0	0	0	0	0	
3	ZONE	ALIGARH	0	0	0	0	0	0	
4	ZONE	JHANSI	0	0	0	0	0	0	
5	ZONE	KANPUR-1	0	0	0	0	0	0	
6	ZONE	KANPUR-2	FORMATION UNDER PROCESS						
7	ZONE	ETAH							
8	ZONE	FIROZABAD							
9	ZONE	BANDA							
TOTAL FOR ZONE LEVEL			0	0	0	0	0	0	
1	CIRCLE	EUDC-ALIGARH	0	0	0	0	0	0	
2	CIRCLE	EUDC-MATHURA	0	0	0	0	0	0	
3	CIRCLE	EDC-2 MATHURA	0	0	0	0	0	0	
4	CIRCLE	EDC-LALITPUR	0	0	0	0	0	0	
5	CIRCLE	EDC- 1 Mathura	FORMATION UNDER PROCESS						
6	CIRCLE	EDC- Etawah							

7	CIRCLE	EDC- Kannauj					
8	CIRCLE	EDC-Kanpur Nagar					
9	CIRCLE	EDC-Banda					
10	CIRCLE	EDC- Kanpur Dehat					
11	CIRCLE	EDC-Mainpuri					
12	CIRCLE	EDC-1 Aligarh					
13	CIRCLE	EDC-Firozabad					
14	CIRCLE	EDC-Firozabad					
15	CIRCLE	EDC-Etah					
16	CIRCLE	EDC-Chitrakoot					
17	CIRCLE	EDC-Orai					
18	CIRCLE	EDC-Auraiya					
19	CIRCLE	EDC-Hamirpur					
20	CIRCLE	EDC- Fatehabad					
21	CIRCLE	EDC-Kasganj					
22	CIRCLE	EDC-Jhansi					
23	CIRCLE	EUDC-Jhansi					
24	CIRCLE	EDC- Farrukhabad					
25	CIRCLE	EDC-II Aligarh					
26	CIRCLE	EDC-Mahoba					
27	CIRCLE	EDC-1 Agra					
28	CIRCLE	EDC Hathras					
TOTAL FOR CIRCLE LEVEL			0	0	0	0	0